

Welcome to DSTNY College network.

Welcome to DSTNY Kollegienet, this short info contains information about access to DSTNY Kollegienet.

Getting on:

Your equipment must be set up to "DHCP" in your network configuration settings. This is the default setting.

If you have changed the default configuration of your network, you can see here how these settings can be set back to DHCP default values.

<https://support.microsoft.com/da-dk/windows/rediger-tcp-ip-indstillinger-bd0a07af-15f5-cd6a-363f-ca2b6f391ace#1TC=windows-11>

Connect your equipment with network cable to the network plug (socket) in the room and you will automatically get an IP address and you are now on the Internet.

Firewall:

DSTNY College network recommends that you turn on firewall on the PC. You can read more about how this is done here <https://support.microsoft.com/en-us/windows/turn-microsoft-defender-firewall-on-or-off-ec0844f7-aebd-0583-67fe-601ecf5d774f>

Customer Support

As a DSTNY College user, you have access to support by e-mail at support@ipvision.dk or by phone every weekday between 9.00-16.00. When you contact us, we need you to provide us with the name of the College and your room number in all correspondence.

Our support cover direct attached cable internet access between you PC/MAC and network outage at your room. We do not provide support for routers, in-room wifi, servers etc. installed in the rooms or kitchens.

Our phone number for customer support is +45 88 77 69 69. For help with anything other than Internet access for PC/MAC , it will be charged with DKK 530.00 per. 30 minutes.

Enjoy.
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